

OUTSOURCING YOUR CUSTOMS PROCESS

OUTSOURCING YOUR EMANIFEST REQUIREMENTS

Outsourcing your Customs Process

Outsourcing your eManifest requirements

Many carriers have discovered that outsourcing the processing of their eManifest data not only helps them speed up the shipping process and avoid delays, it can also save on administration expenses and costly penalties. What's more, an increase in efficiency will ultimately result in better customer satisfaction, fewer delays at the border and the potential to grow your market share.

If you're considering outsourcing your eManifest requirements, here are a few tips on what to look for:

A reliable web-enabled system that's easy to use

You need your drivers to be focused on getting your goods across the border on time – not spending valuable time trying to figure out their eManifest software. Make sure the solution your chosen vendor provides is user friendly and allows for timely access to information. Also, ensure that your service provider's solution offers multi log-in access.

Quick and easy access to documentation

There's nothing more frustrating than trying to track down missing documents that seem to be all over the place. Having a central storage location for your data will make it easier to find the records you're looking for – especially in the event of an audit.

Support when you need it

It's important that your system provider keeps the same hours you do. Look for a provider with service agents who are fully-trained on the eManifest process and can help you troubleshoot any issues or concerns before you reach the border.

Seamless document transmission

When you have to send documents to multiple locations, they can sometimes get lost or overlooked, which can lead to driver delays at the border. Look for a provider



Ready to outsource your eManifest requirements now? Turn the page to find out how Livingston International can help.

whose solution offers one central point of contact so your documents can get to where they need to be and your shipments can clear customs faster and more efficiently.

Livingston has your eManifest solution

Livingston International's eManifest full-service solution can help you significantly reduce your border waiting time and ensure your documentation is received, secured and validated in order to meet the regulatory requirements for eManifest.

We'll help you meet your eManifest requirements, while providing maximum flexibility and efficiency – and helping you avoid costly penalties for non-compliance. Not only does it allow you to rest easy knowing everything is taken care of, you'll also be able to deliver consistent service to your customers.

What to look for in an eManifest solution.



Our eManifest full-service solution offers:

Secure web-enabled access

Get real-time access to information via computer. Plus, all stored and transmitted data is completely secure. And, unlike many other solutions on the market, we offer multi-user login capability.

Document and data storage

All of your cargo conveyance/manifest and release information is securely stored and easy to retrieve for audits or any time you need it. No more missing documents or unnecessary filing requirements, and a full track and trace audit trail of each shipment. In fact, we store a complete and detailed history of events for each shipment.

24/7 support, 365 days a year

Carriers don't keep bankers hours — and neither do we. At Livingston, our highly-skilled agents are ready to help you with any issues or answer your questions by phone or by fax (toll-free), no matter what time of day – even on holidays and weekends. Our support team will also provide you with reports for your border-ready shipments, as well as driver assistance when needed.

Broker transmission

We can help your drivers expedite the clearance process by ensuring that all of your documentation gets to where it needs to be, with less chance of loss or error. Our solution allows drivers to conveniently submit their documents via toll-free fax or FTP. Plus, our customs clearance and compliance expertise means you can rest easy knowing the process will be smooth and efficient.

Contact Livingston

Have questions or need help with your shipments? Contact your account executive, write to us at: simplify@livingstonintl.com or give us a call at **1-800-837-1063**

